

# Privacy Policy

## NAVI Appliance Repair

Last Updated: 01/01/2025

At NAVI Appliance Repair (“we,” “our,” or “us”), we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you visit our website and use our services. By accessing or using our website, you consent to the practices described in this Privacy Policy.

### 1. Information We Collect

We may collect the following types of personal information:

- Contact Information: Name, email address, phone number, and mailing address.
- Service Information: Details regarding your appliance repair requests or inquiries.
- Usage Data: Information automatically collected when you visit our website (e.g., IP address, browser type, and pages visited).

### 2. How We Use Your Information

We use your personal information to:

- Process service requests and manage appointments.
- Communicate with you about your service inquiries, including providing updates and appointment reminders.
- Improve our website and services.
- Respond to your inquiries and provide customer support.

### 3. Sharing and Selling of Information

Your personal information is important to us, and we value your trust. We do not share or sell your personal information to any third parties for marketing purposes. We may share your information only with trusted service providers who assist us in operating our website or conducting our business, and only as necessary to provide our services to you. These third parties are bound by confidentiality agreements and are prohibited from using your information for any other purpose.

### 4. Social Media and Third-Party Platforms

If you interact with our social media pages, please note that your activity on those platforms is governed by the respective social media website’s privacy policy and terms of use. For transparency, we pin our Privacy Policy and Terms & Conditions on our social media profiles to ensure you can easily access the information.

### 5. Security of Your Information

We implement appropriate security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the Internet or electronic storage is 100% secure. While we strive to protect your personal information, we cannot guarantee its absolute security.

### 6. Cookies and Tracking Technologies

Our website may use cookies and similar tracking technologies to enhance your user experience and gather usage data. You can control the use of cookies through your browser settings. For more details, please review our Cookie Policy.

### 7. Changes to This Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time. If we make significant changes, we will post the updated Privacy Policy on our website with a new “Last Updated” date. We encourage you to review this policy periodically to stay informed about how we are protecting your information.

### 8. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at:

NAVI Appliance Repair

Email: [admin@naviappliancerepair.com](mailto:admin@naviappliancerepair.com)

Phone: 7074845766

By using our website and services, you acknowledge that you have read and understood this Privacy Policy. Thank you for trusting NAVI Appliance Repair with your personal information.